

Northern Beaches Council GIPA Class 1 Contracts

| Name of Contract: | Unified Communication Solution | | | | | | | | | | | | | | | | | | |
|--|--|-----------|----------|-----------|---|---------------------|-----|--|---------------------|----|--|-------------------------------------|-----|---|-----------------------|-----|--|------------------|-----|
| Contract Number: | 2018/316 | | | | | | | | | | | | | | | | | | |
| Successful Tenderer: | Telstra Corporation Limited | | | | | | | | | | | | | | | | | | |
| Address of Tenderer: | Level 6, 400 George Street Sydney NSW 2000 | | | | | | | | | | | | | | | | | | |
| Sub Contractors: | Ericom Pty Ltd Level 9, Suite 3/28 Foveaux St, Surry Hills NSW 2010 | | | | | | | | | | | | | | | | | | |
| Contract Commencement Date: | 28/03/2019 | | | | | | | | | | | | | | | | | | |
| Duration of Contract: Include extension periods | Initial term – 24 Months with the option of two (2), twenty-four-month term at Council's discretion. Additional option: a month-to-month term that Council may request a further 24-month extension in writing. This was used for 6 months. | | | | | | | | | | | | | | | | | | |
| Description of Goods, Services, Consultancy or Works: | Services – Contact Centre telephony solution and implementation including Genesys. | | | | | | | | | | | | | | | | | | |
| Estimated amount payable to the contractor under the contract (ex gst): | \$4,185,291.00 | | | | | | | | | | | | | | | | | | |
| Provisions for Variation to the Cost Amount: | Only with the approval of Council or its authorised delegate, in accordance with the variation clause in the contract; or where provisions under the contract allow for the amount payable to be adjusted | | | | | | | | | | | | | | | | | | |
| Provisions for Renegotiation: | Nil | | | | | | | | | | | | | | | | | | |
| Method of Tender: | Public Tender | | | | | | | | | | | | | | | | | | |
| Tender Evaluation Criteria: | <table><tr><th>Criteria</th><th>Schedule</th><th>Weighting</th></tr><tr><td>1. Demonstrated past experience of the Tenderer</td><td>Schedules F3 and F5</td><td>10%</td></tr><tr><td>2. Demonstrated past experience Personnel and Subcontractors</td><td>Schedules F8 and F9</td><td>5%</td></tr><tr><td>3. Proposed Methodology (including QA) and Maintenance</td><td>Schedules F6, F12, F15, F16 and F17</td><td>30%</td></tr><tr><td>4. Proposed UC Solution and Detailed Requirements</td><td>Schedules F13 and F14</td><td>30%</td></tr><tr><td>5. The Fee including Schedule of Lump Sum Fee, Schedule of Rates and Materials, Schedule of Rise and Fall and Other Fees</td><td>Schedule of Fees</td><td>25%</td></tr></table> | Criteria | Schedule | Weighting | 1. Demonstrated past experience of the Tenderer | Schedules F3 and F5 | 10% | 2. Demonstrated past experience Personnel and Subcontractors | Schedules F8 and F9 | 5% | 3. Proposed Methodology (including QA) and Maintenance | Schedules F6, F12, F15, F16 and F17 | 30% | 4. Proposed UC Solution and Detailed Requirements | Schedules F13 and F14 | 30% | 5. The Fee including Schedule of Lump Sum Fee, Schedule of Rates and Materials, Schedule of Rise and Fall and Other Fees | Schedule of Fees | 25% |
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| 1. Demonstrated past experience of the Tenderer | Schedules F3 and F5 | 10% | | | | | | | | | | | | | | | | | |
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| 4. Proposed UC Solution and Detailed Requirements | Schedules F13 and F14 | 30% | | | | | | | | | | | | | | | | | |
| 5. The Fee including Schedule of Lump Sum Fee, Schedule of Rates and Materials, Schedule of Rise and Fall and Other Fees | Schedule of Fees | 25% | | | | | | | | | | | | | | | | | |
| Provision for Operational and Maintenance Services: | Yes | | | | | | | | | | | | | | | | | | |